



MOSS Salon & Spa

3546 Walters Rd
Syracuse NY 13209
315 726 0668 www.mosscny.com

Questions?
We have the answer

Will you travel to me?

Yes we are a full service salon located in Syracuse, NY with a team of 4 stylists in house and a bridal travel team of 6. We travel to 95% of our booked weddings as most brides prefer the convenience of us coming to their home, hotel, venue or wherever they will be getting ready for their special day.

How much time do you need?

We set aside 30min per person per service. To determine how much time we need we first need to know how many services are needing to be completed. Then we will need to know what time you would like to have yourself as well as your bridal party done by. After we receive this information we will calculate what time we need to arrive and if an extra stylist is needed to ensure everyone is completed in a timely fashion by the time requested by the Bride.

What time should I be done with Hair and Makeup?

We recommend completing the bride and bridal party 1 hour before you plan to leave to get to your ceremony (if this is what you are doing first) or 1 hour before your first look photos (if this is what you are doing first). This will give everyone plenty of time to take everything in and get into their dresses.

** If you are traveling for first look photos or traveling for your ceremony, take into consideration how far you are from your destination as you may want to be completed slightly sooner to allow for traffic and travel.***

Do you charge a travel fee?

Yes, we do. The travel Fee is \$1 per mile from our salon address 3546 Walters Rd. Syracuse, NY 13209 to the location you need us to travel to. The travel fee is calculated for the total mileage round trip.

Is the travel fee per stylist?

No, the travel fee is a one time fee, however we do charge an "additional stylist fee" if an additional stylist is needed to be sent. The additional stylist fee is \$100 for each additional stylist.

How far will you travel?

We will travel anywhere needed as long as we are available to do so and proper accommodations and travel fees are met. For out of State weddings additional Fees may apply, please contact the Salon for more information.

Do you offer trials?

Yes MOSS Salon & Spa offers trials at our salon location: 3546 Walters Rd. Syracuse, NY 13209 Monday-Friday during Wedding Season (May-Oct) and Monday-Saturday during our off season (Nov-April). Appointments are required to be booked in advanced to ensure availability. We recommend trials for the bride however anyone is welcome.

What is the cost of a trial?

We charge \$100(60min), \$150 (90min) and \$200 (120min). A 60min trial allows for 1-2 hairstyles depending on the complexity and detail involved in the style(s) chosen. If you are unsure how much time you need we encourage you to text us (315) 726-0668 with inspirational photos so that one of our stylists can ensure the proper amount of time is being set aside for your appointments needs.

What do I bring to my trials?

Hair services:

- Yourself and any inspirational photos you may have.
- Hair Extensions- If you plan to wear hair extensions please bring them with you to discuss placement and installation.
- Hair Jewelry- If you plan on wearing any special hair pins or clips we encourage bringing them however it is not necessary. If you do not have any picked out before your trial do not stress it, we have hair jewelry to demo and hair jewelry to purchase.
- ***What not to bring- As our trials are conducted in our salon location we do not recommend bringing your veil. Being that our stylists work with color clients we do not want to risk any accidental dye transfer which can cause irreplaceable damage. MOSS Salon & Spa and our team will not be responsible for any damages to your veil if you choose to bring it.

Makeup services:

- Yourself and any inspirational photos you may have.